

Good Start Dog Training
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COURSE TERMS AND CONDITIONS



Bookings

The completed booking form and full fee must be received in order to confirm the place. All bookings are on a first come first served basis, places will not be allocated until the full course payment has been received. Bookings are only confirmed when you have received written confirmation from Good Start Dog Training.

Fees

Fees must be paid in full at the same time as sending the booking form.

Cancellation and Refund

If you cancel a booking before the start of a course, you will be entitled to a refund as follows:

- More than one week before the start date: 75% of the course fee
- Less than one week before the start date: no refund will be made

No refunds are made if **you** cancel after a course has started.

If Good Start Dog Training needs to cancel or rearrange a course before the start then you will be entitled to a full refund. After a course has started, from time to time it may be necessary to rearrange the dates of specific course sessions. In this situation no refunds are made.

Other Dogs

Please do not bring other dogs to class.

Bitch in season

Please do not bring your bitch in season to the class. Please notify me if your bitch comes into season immediately before or during the class.

Ill and Injured dogs

Please do not bring your dog to class if he / she is ill or injured or been in contact with another dog with a contagious disease. Please notify me. However you are very welcome to watch the class without your dog – you'll be surprised how much you can learn without the distraction of your dog.

Health and Safety

Dog Training is a physical activity and as such handlers are reminded to train with due care and attention to their own safety and that of others and their dogs. Handlers are responsible for the conduct of their dog at all times. Handlers and Spectators are reminded to adhere to the guidelines of the Association of Pet Dog Trainers UK and refrain from using aversive techniques and equipment e.g. choke chains, prong collars, slip leads, pet correctors etc.

Covid-19

Please follow the recommendations advised for the classes to help limit the spread of Covid-19. This includes social distancing and various other hygiene and safety measures, otherwise you will be asked to not attend further classes.

Good Start Dog Training accepts no responsibility for any loss, damage, accident, injury or illness to dogs, handlers, spectators or any other persons or property whatsoever.

General information

Dogs do not learn in stressful situations so it is important that your dog will be comfortable in the company of other dogs and people in the class environment. If you are not sure how your dog will behave please contact me.

Children under 14 years of age must be supervised by a responsible adult at all times throughout the course.

If you have any questions, please feel free to contact me by email or phone. I look forward to seeing you at one of my classes soon.